



We are seeking a dynamic and highly motivated

## Service Engineer

In our Hudson, Massachusetts office

*For over 50 years, Polytec has been providing laser-based non-contact measurement solutions to the world's most dynamic companies. We are a global company based out of Germany with subsidiaries worldwide. Polytec has built an exciting company culture through strong teamwork, transparency, customer satisfaction and mutual respect. We thoroughly believe that every member of our team can make a difference. If you would like to be a part of this exciting environment email us at [hr@polytec.com](mailto:hr@polytec.com)*

**Are you well organized and have a strong desire to help and interact with others?** Would you enjoy working with the world's leading engineering and academic teams to help make sure their critical engineering tools are fully functional? Join the Polytec Service team and become a part of the worldwide market leader in optical metrology solutions.

The individual in this key position will maintain, repair, and calibrate extremely precise laboratory and production measurement equipment. This equipment is used by various customers on captivating projects such as ensuring that cell phones surfaces have the right tactile feel to their customers, measuring the shape of sealing surfaces on shock absorbers to greatly improve their road feel, investigating the surface of cutting tools allowing them to perform effectively, quantifying the surfaces of silicon wafers helping to build new advanced memory devices and many more exciting projects.

As part of the service team at Polytec, you will be the technical service interface to the customer. In this role, you will have the chance to travel to and interact with leading engineering teams and help them maintain precision measurement equipment that enables them to do their jobs. Not only will you interact with the customer but will be a key cog in maintaining customer satisfaction through the service work done by our organization. At Polytec, we believe in putting the customer first and using a solutions-based approach in our interaction with the customer. We expect our team members to truly understand customers' needs and work in a collaborative method to ensure success for everyone.

### Responsibilities include but are not limited to:

The candidate will be part of the Polytec service team and in this role responsible for maintaining, repairing and calibrating customers' equipment.

### Requirements:

- Work from our Hudson, MA office/lab
- Willing to travel onsite to customers
- Good communication and problem-solving skills
- Multi-tasking abilities with an attention to detail
- Associates degree in Mechanical / Electrical Engineering or work experience in an electrical / mechanical repair role
- Ability to read assembly drawings and schematics
- Working knowledge of various lab equipment including an oscilloscope, digital multimeter, frequency generator, soldering iron
- Familiarity with ISO-17025 standard beneficial